Direct Access Global Payroll Personal Data Changes

Overview

Introduction

This guide provides the procedures for navigating the Personal Data Changes component in Direct Access.

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(DOB)	
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Employee Address, Home of Record and Phone

Ref: (a) Joint Travel Regulations (JTR), Appendix A – Definitions & Acronyms, "HOME OF RECORD"

Introduction

This section provides the procedures for changing a member's home and mailing address and for viewing the Home of Record. The Home of Record is established in connection with accession documents and transactions. *The Home of Record can only be corrected it cannot be changed (See reference (a)).*

Effective Date:

Address changes may be future dated.

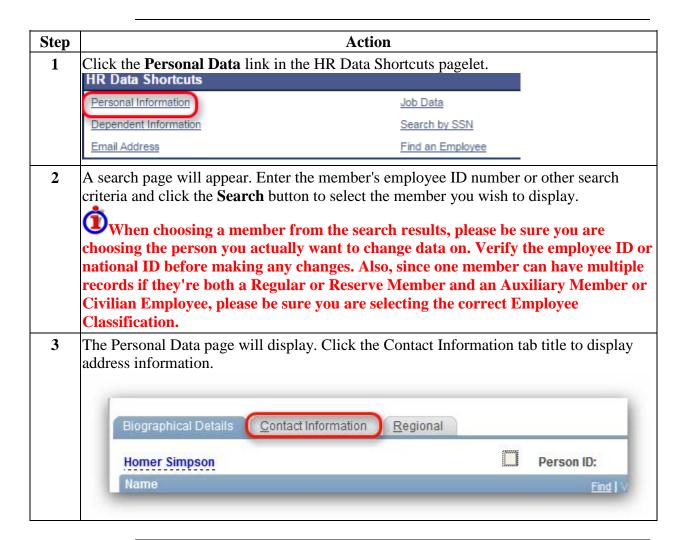
Government Travel Charge Cardholders:

Note that address changes submitted for personnel and pay data are not provided to the Government Travel Credit Card (GTCC) contract. Card holders must notify GTCC, separately, when their address changes.

In order to update the address, the cardholder needs to call the GTCC listed on the back of their government travel charge card and update their mailing address.

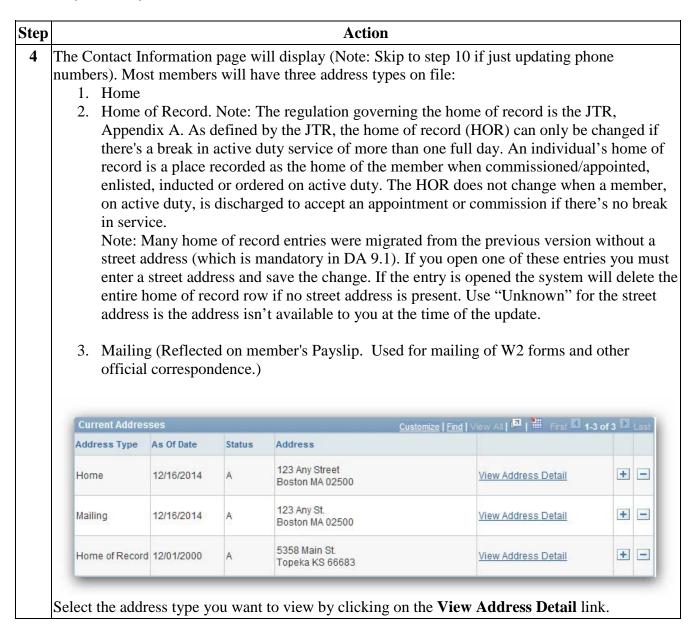
Procedure

Log into Direct Access and follow these steps to view, enter or change a member's address information.

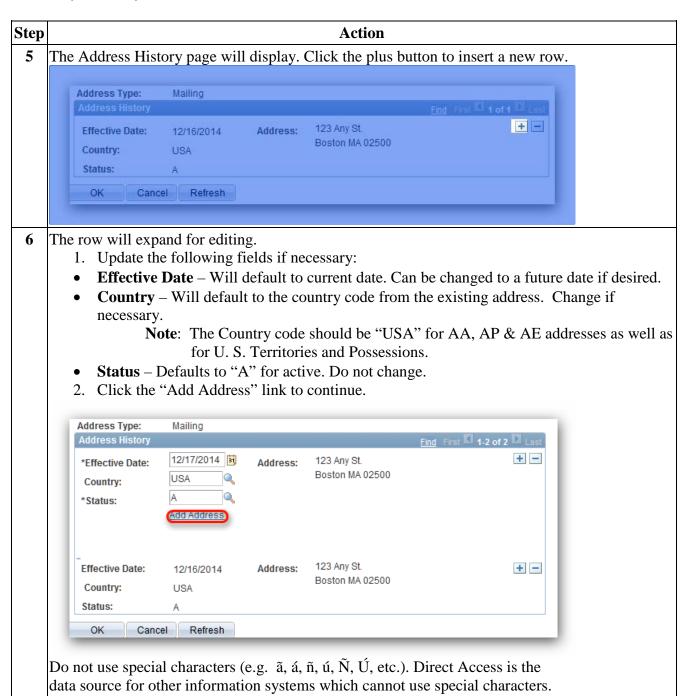


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Procedure (continued)

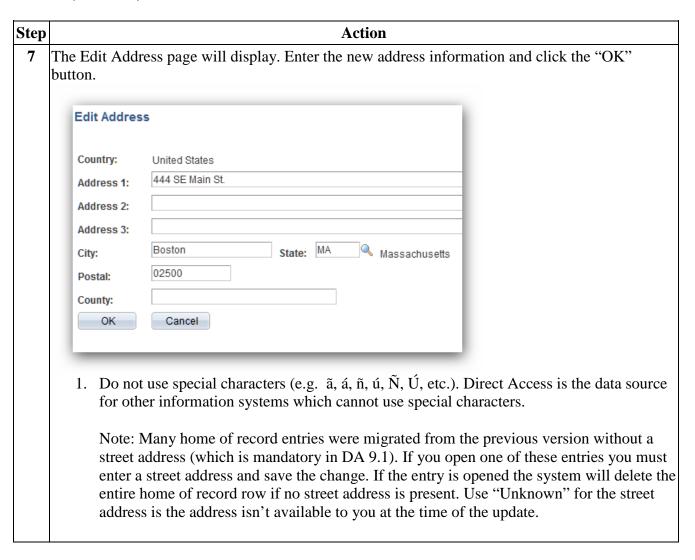


Procedure (continued)

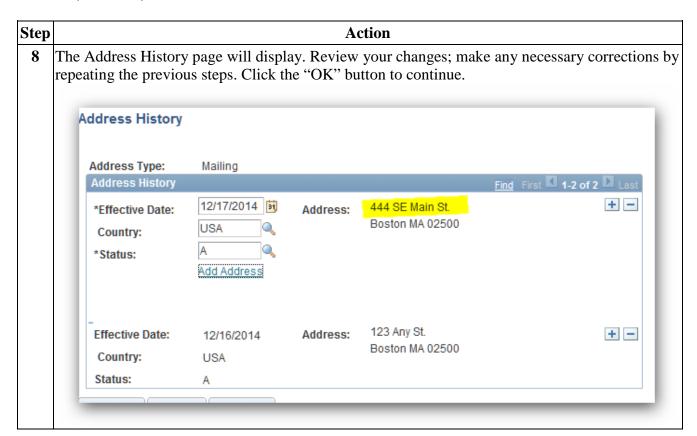


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Procedure (continued)

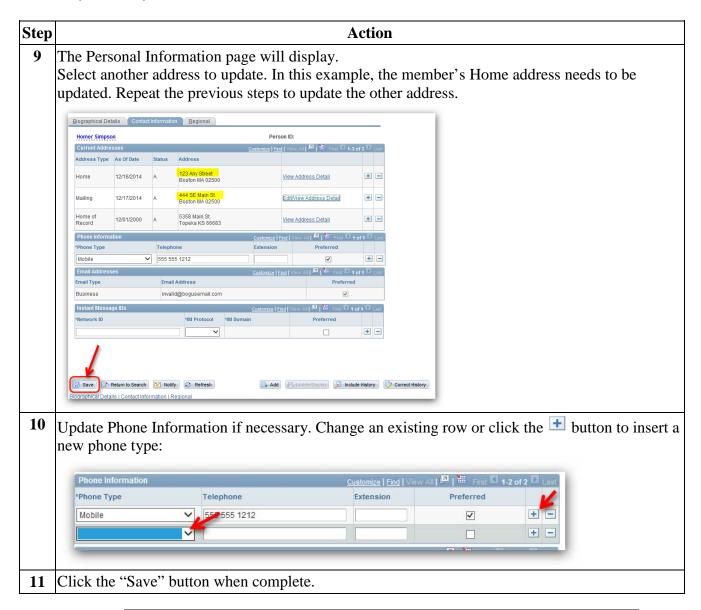


Procedure (continued)



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Procedure (continued)



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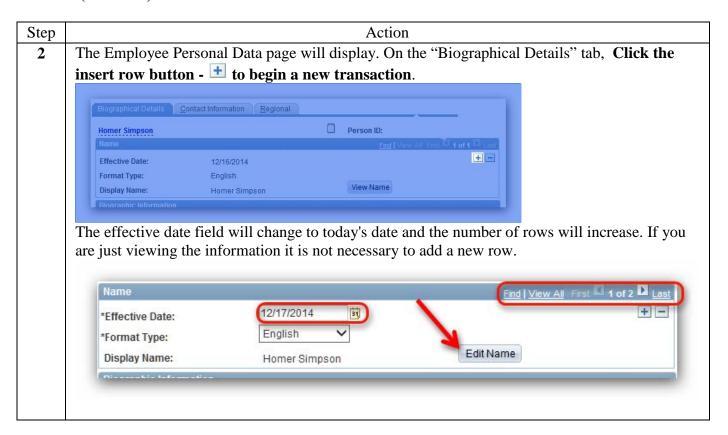
Change of Name

Introduction	This section provides the procedure to record a member's name change.
Reference	Section 5-D of the Personnel and Pay Procedures Manual, PSCINST M1000.2(series) lists documentation requirements, which must be met in order for a member to change their name.
Procedure	Start Internet Explorer, sign into Direct Access and follow these steps to complete this procedure.

Step	Actio	on	
1	Click the Personal Data link in the HR Data Shortcuts pagelet.		
	HR Data Shortcuts		
	Personal Information	Job Data	
	Dependent Information	Search by SSN	
	Email Address	Find an Employee	
	A search page will appear. Enter the member criteria (see Employee ID Search Tips) and member you wish to display.		
	When choosing a member from the sechoosing the person you actually want to	, <u>=</u>	
	ID or national ID before making any char	9	
	have multiple records if they're both a Re	<u>o</u>	
	Auxiliary Member or Civilian Employee, correct Employee Classification.	please be sure you are selecting the	

Change of Name, Continued

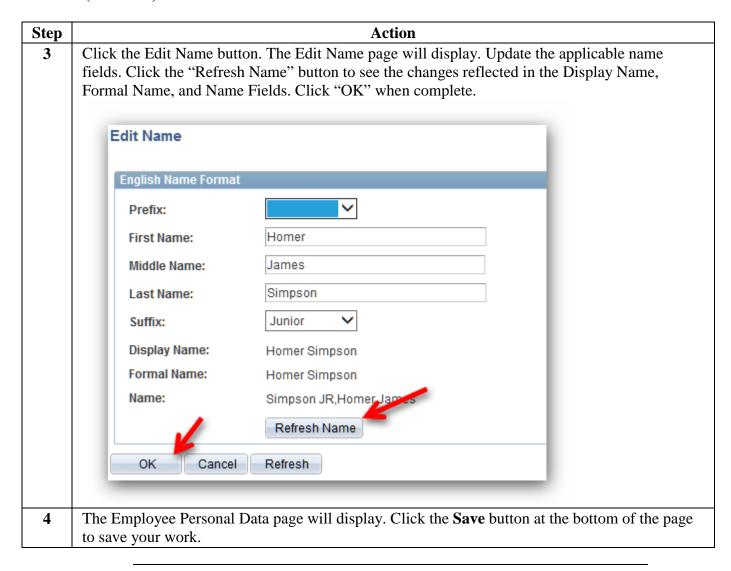
Procedure (continued)



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Change of Name, Continued

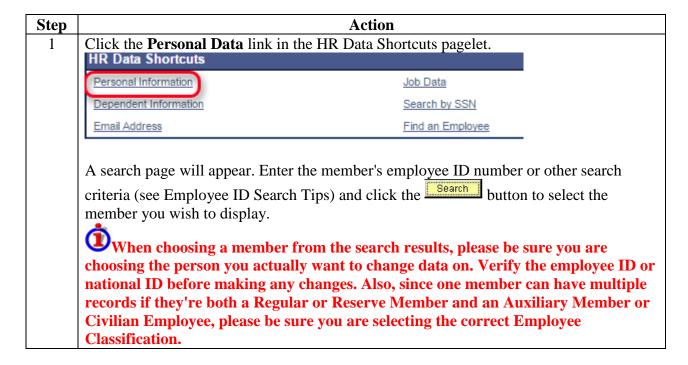
Procedure (continued)



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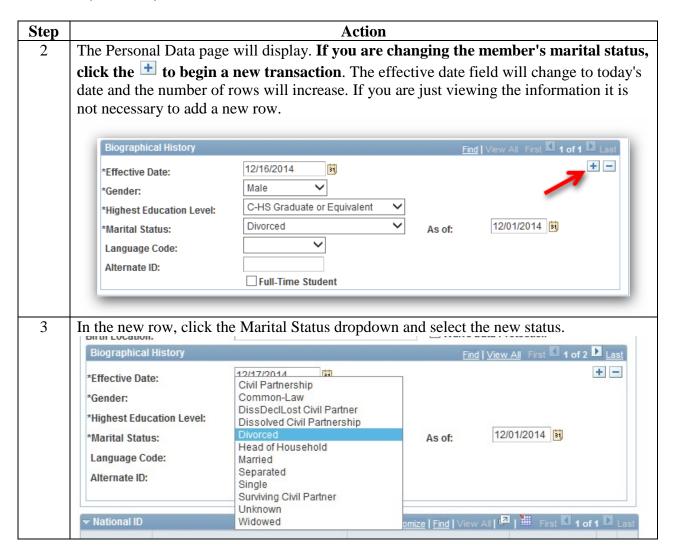
Marital Status

Introduction	This section provides the procedure for viewing, entering or updating a member's Marital Status.	
Procedure	Log into Direct Access and follow these steps to view, enter or change a member's marital status.	



Marital Status, Continued

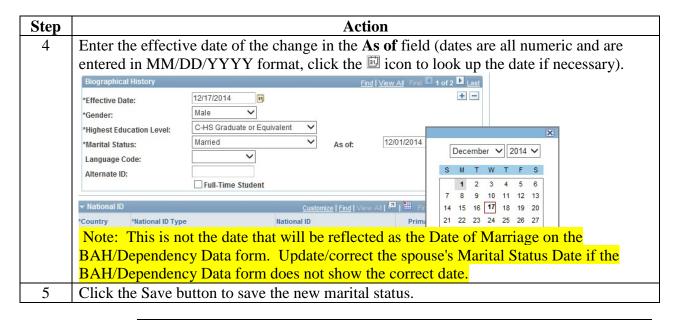
Procedure (continued)



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Marital Status, Continued

Procedure (continued)



Correction of Social Security Number (SSN) or Date of Birth (DOB)

Introduction This section provides the procedure to correct a member's Social Security

Number (SSN) or Date of Birth (DOB).

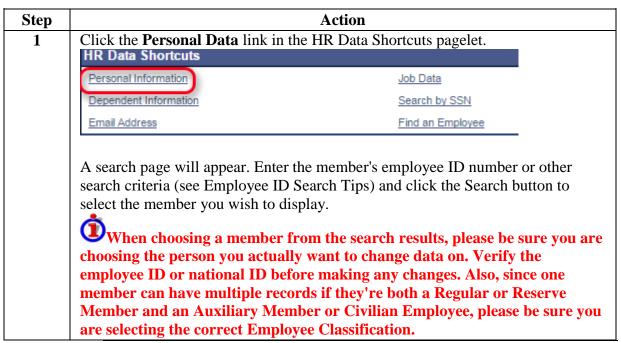
Reference Section 5-D of the Personnel and Pay Procedures Manual, PSCINST

M1000.2(series) lists documentation requirements, which must be met in

order to enter a correction to official records.

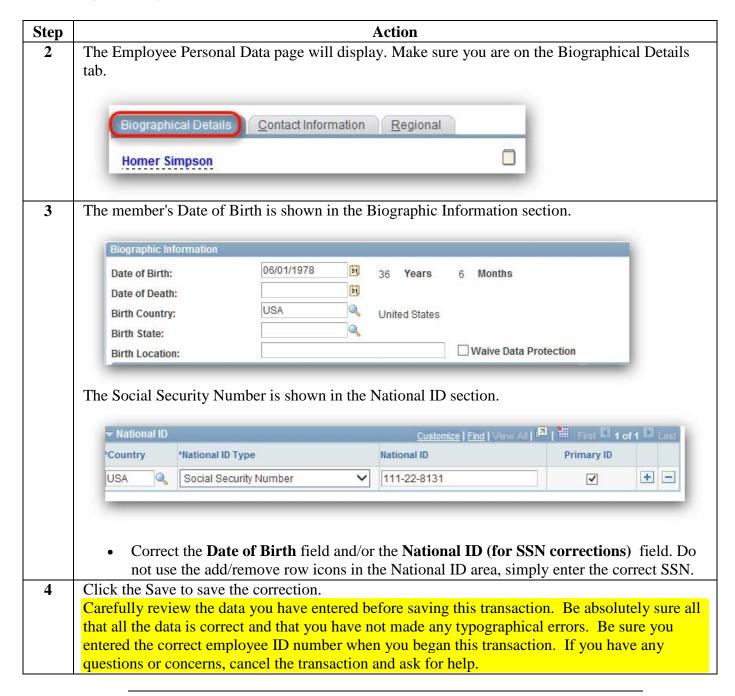
Procedure Start Internet Explorer, sign into Direct Access and follow these steps to

complete this procedure.



Correction of Social Security Number (SSN) or Date of Birth (DOB), Continued

Procedure (continued)



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Citizenship Status Changes/Passport Information

Introduction

This section provides procedures for using Direct Access to view or record a change in a member's citizenship status and information about a member's passport and dependent's passport.

Discussion

All official passports (active duty members and dependents) and diplomatic passports must be entered into Direct Access. During the implementation phase all Servicing Personnel Offices will be asked to enter the passport data into Direct Access. Newly issued passports will be entered by the CG-00I staff.

Before You Begin

If a member is a nonresident alien (defined as a citizen of a foreign country who has not applied for U. S. Citizenship) a tax information transaction must be submitted showing that the member is a resident alien (defined as a member who has applied for U. S. Citizenship) prior to submitting a citizenship status change.

Menu Path:

Select the following menu items to begin this transaction:

<u>Workforce Administration</u> > <u>Personal Information</u> > <u>Citizenship</u> > <u>Identification Data</u>

Or, if present, use the Identification Data shortcut on the Core HR pagelet:



- 1. Enter the member's employee ID number in the Emplid field
- 2. Click the search button to continue.

When choosing a member from the search results, please be sure you are choosing the person you actually want to change data on. Verify the employee ID or national ID before making any changes. Also, since one member can have multiple records if they're both a Regular or Reserve Member and an Auxiliary Member or Civilian Employee, please be sure you are selecting the correct Employee Classification.

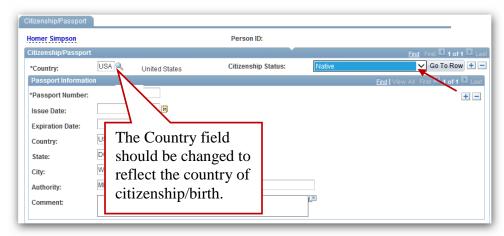
Data Entry

The Citizenship/Passport page will display.

- The page loads with the member's current citizenship status displayed. This page does not have an effective date; it is not necessary to insert a new row before changing the citizenship status.
- The Passport Information section of the page does not need to be completed in order to update/change a member's citizenship status. However, you may enter the Passport data if you have the information available.

Citizenship Information

Follow these steps to update Citizenship Information:



Note: DO NOT insert or delete rows in the citizenship data area. All work is done in the current row.

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Procedure The following steps will show you how to update Citizenship Information.

Step	Action		
1	Click the lookup icon [] next to the *Country field to display a list of valid		
	country codes. Select the country of the member's birth.		
2	Click the dropdown arrow next to the Citizenship Status field to display a list of		
	valid entries.		
3	Select the correct status from the list.		
	Status Description	Use When Member is a	
	Native	Native U. S. Citizen	
	Naturalized	Naturalized U. S. Citizen	
	Alien Permanent	Resident Alien	
	Alien Temporary	Non-resident Alien	
4	Click the Save button	n. The transaction is now complete.	

Passport information

Follow these steps to add/update Passport Information:

Select the following menu items to begin this transaction:

<u>Workforce Administration</u> > <u>Personal Information</u> > <u>Citizenship</u> > <u>Identification Data</u>

Or, if present, use the Identification Data shortcut on the Core HR pagelet:

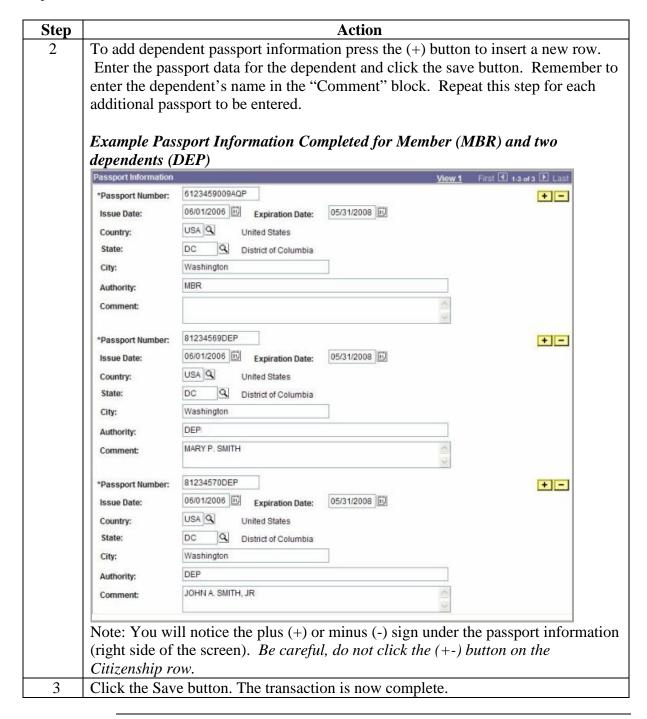


- 1. Enter the member's employee ID number in the Emplid field
- 2. Click the search button to continue.

When choosing a member from the search results, please be sure you are choosing the person you actually want to change data on. Verify the employee ID or national ID before making any changes. Also, since one member can have multiple records if they're both a Regular or Reserve Member and an Auxiliary Member or Civilian Employee, please be sure you are selecting the correct Employee Classification.

Step		Action
1	Enter Passport Informapplicable, the mem	mation for all official passports issued to the member and, if ber's dependents.
	added to enter the pa passport information	dependents' receiving a new passport should have a new row assport information. Do not delete or over type the old a. You will notice the plus (+) or minus (-) sign under the a (right side of the screen). Be careful, do not click the (+-) aship row.
	Field	Description
	Passport Number	The number of the passport. Only passport numbers starting with the number 6, 8 and 9 will be entered in Direct Access. DO NOT enter tourist passport information into Direct Access.
	Issue Date	Date the passport was issued. Enter the date the passport was issued. This date can be found on the title page of the members' or dependents' passport.
	Expiration Date	Date the passport expires. Enter the date the passport is to expire. This date can be found on the title page of the members' or dependents' passport. Note: When members' or dependents' passport information
		Note: When members' or dependents' passport information expires do not delete the information from Direct Access.
	County	Country the passport is issued defaults to USA. If for some reason USA is not the default please type in USA.
	State	State where passport was issued. Enter DC (District of Columbia. All official and diplomatic passports are processed in the District of Columbia.
	City	City where passport was issued. Enter Washington.
	Authority	Cite the authority of issuance of the passport. Enter MBR (member), DEP (dependent) or CIV (Civilian employees). The codes must be in all UPPERCASE letters. Only indicate MBR, CIV or DEP in this block.
	Comment	Comments. Only indicate dependent's name in the comment block.
	to possess more than	duty or reserve members and civilian employees are authorized a one official/diplomatic passport at a given time. Enter the a for each passport in a separate row (press the (+) button to

Passport information (continued)



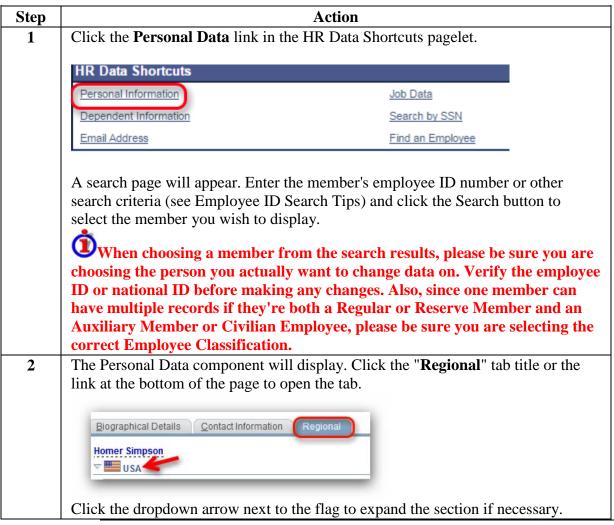
Non Self-Service Diversity Update

Introduction

This section provides the procedure for using PeopleSoft/DA to enter or update a member's diversity information.

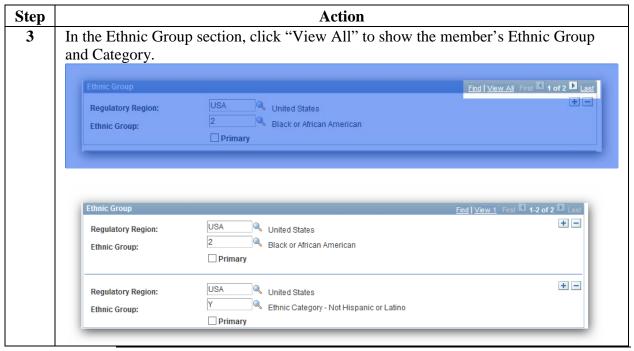
Procedure

Follow these steps to view and/or update diversity information upon receipt of a completed *CG-5200*, *Ethnicity and Race Self-Reporting Worksheet* from the member.



Non Self-Service Diversity Update, Continued

Procedure (continued)



Non Self-Service Diversity Update, Continued

Procedure (continued)

Step	Action	
4	Click the drop-down menu in the Ethnic Group line and choose a diversity	
		iption from the list. Refer to the <i>Ethnicity and Race Self-Reporting Worksheet</i> ne table below to determine the diversity description.
5	Click on the drop down-menu in the Ethnic Category line and select a category. Refer to the <i>Ethnicity and Race Self-Reporting Worksheet</i> to determine the category to select.	
	If Then set the Ethnic Category to	
	YES	Ethnic Category: Hispanic or Latino
	NO	Ethnic Category: Not Hispanic or Latino
6	Click	Save at the bottom of the page to save your work.

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Member Email Address

Introduction

This section provides the procedure for entering and updating a member's Email address.

Procedure

SPO users will find the administration page for user Email Addresses under the HR Data Shortcuts pagelet on the portal home page:



From this page they will be able to search on users:



They can then add/change email addresses for users as necessary:

Member Email Address, Continued

Procedure (cont'd)



- Every member must have a "Business" email address type.
- The "Business" email address type must be marked as the "Preferred Address"
- Only the email extensions (domains) of .mil, .gov, and .edu may be used in the Business Email Address field of DA. The use Internet webmail (Gmail, Yahoo, AOL, etc.) or other personal email account is not authorized. However, Internet webmail and other personal email addresses may be added using Email Types of other than Business.
- Be sure to save changes before leaving the Email Address page.